

Winston Salem Dental Care

We are committed to safely providing dental care in this COVID pandemic time. Staying open for our patients requires following and updating important safety rules.

We want to share with you what we have done and what you can do to keep this a safe place to provide and receive care.

1. Our building has always been uniquely designed with a large hospital-grade HVAC system to clear viruses in the air. The HVAC system, coupled with our high ceilings and open design provides clean air and space for social distancing giving our staff confidence in their safety at work.
2. We require all patients, visitors and staff to wear facial coverings or clinical masks inside the building. We have installed hygienic plexiglass shields at all reception areas. All clinical staff are encouraged to wear surgical grade masks and shields or respirators. Hand sanitizer use and frequent hand washing is mandated for staff and strongly encouraged for visitors.
3. When you enter our building, there is one entrance and one exit to maximize social distancing. We arrange our appointments to maximize care and minimize waiting. Our patients should come to their appointment with only the people needed to accompany them.
4. We respect the aerosol environment that dentistry requires. We reduce aerosol procedures as appropriate. We alternate operatories, extend time for appointments, and discuss appointment details with patients who have specific medical concerns. Call 336-331-3500 if you have any questions.
5. The design of our interior clinical areas allows ample separation between reception areas and clinical areas. We have the interior clinical space to be able to separate dentists and allow thorough cleaning between patient visits. Our clinical staff use the rear elevator and stairwells to minimize contact with all others in the building except their scheduled patients.
6. We are screening and recording the temperatures of all who enter the building daily. When confirming patient appointments, we ask all patients to self-screen and we will discuss options for anyone with hesitations or concerns. We expect our patients to report any potential COVID exposures and report any large gatherings before appointments.

**To date, there have been no COVID cases traced to our facility.
We are proud of our facility and the efforts made to keep our building a safe place for our staff and YOU!**